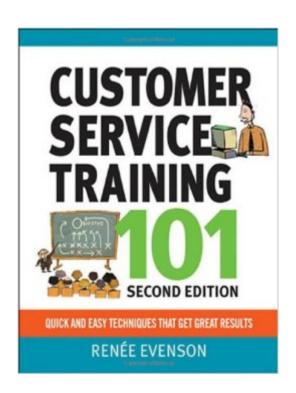
## The book was found

## Customer Service Training 101: Quick And Easy Techniques That Get Great Results





## **Synopsis**

Your service team may represent the first, last, or only interaction point between your customers and your company. Your front-line service professionals make or break countless opportunities, leads, sales, and relationships every day. Completely revised and updated to meet the challenges of a new service landscape, the second edition of Customer Service Training 101 presents proven techniques for creating unforgettable customer experiences. The book covers every aspect of face-to-face, phone, Internet, and self-service customer relations, and provides simple yet powerful tips for:

## Download to continue reading...

Customer Service Training 101: Quick and Easy Techniques That Get Great Results The Food Service Professional Guide to Controlling Restaurant & Food Service Operating Costs (The Food Service Professional Guide to, 5) (The Food Service Professionals Guide To) The Food Service Professional Guide to Controlling Restaurant & Food Service Food Costs (The Food Service Professional Guide to, 6) (The Food Service Professionals Guide To) Dog Training: A Step-by-Step Guide to Leash Training, Crate Training, Potty Training, Obedience and Behavior Training Customer Service: Career Success Through Customer Loyalty (6th Edition) The Customer Service Survival Kit: What to Say to Defuse Even the Worst Customer Situations Exceptional Service. Exceptional Profit: The Secrets of Building a Five-Star Customer Service Organization Business Negotiation: 20 Steps To Negotiate With Results, Making Deals, Negotiation Strategies, Get What You Want, When You Want It, Achieve Brilliant Results, Negotiation Genius, Leadership The Big Book of Customer Service Training Games (Big Book Series) Food Service Menus: Pricing and Managing the Food Service Menu for Maximun Profit (The Food Service Professional Guide to Series 13) Civil Service Exam Secrets Study Guide: Civil Service Test Review for the Civil Service Examination (Mometrix Secrets Study Guides) Customer Satisfaction Is Worthless, Customer Loyalty Is Priceless: How to Make Customers Love You, Keep Them Coming Back and Tell Everyone They Know Chief Customer Officer 2.0: How to Build Your Customer-Driven Growth Engine The Intuitive Customer: 7 Imperatives For Moving Your Customer Experience to the Next Level Quick Team-Building Activities for Busy Managers: 50 Exercises That Get Results in Just 15 Minutes 101 Things to Do Outside: Loads of fantastically fun reasons to get up, get out, and get active! The Challenger Customer: Selling to the Hidden Influencer Who Can Multiply Your Results Sales & Operations Planning RESULTS: Find, Measure, and Manage Results Throughout Your Supply Chain Build Your Dream Body: Breaking the Lies and Myths of the Fitness Industry so You

Can Build Lean, Hard Muscle and Shred Fat Using Simple and Proven Techniques That Get Results Fondue (Quick & Easy Series) (Quick & Easy (Silverback))

<u>Dmca</u>